#### **CHAPTER V**

#### **CONCLUSION AND SUGGESTION**

#### **5.1 Conclusion**

After analyzing the students based on their experiences about using zoom meeting application in English online learning during covid-19 pandemic, researcher draws conclusion.

# 5.1.1 The Students Process of English Online Learning Using Zoom Meeting

From the results of observations and interviews carried out in accordance with the direction of the researcher, it is illustrated that the experiences carried out by students while doing online learning with zoom meetings are interpreted as a process of change where a student must survive and continue to learn in conditions that are very challenging. The process is not easy they have to adjust to suddenly changing conditions, prepare mentally, energy, and also the mind to carry out the learning process.

#### **5.1.2** The Positive Experiences (Feelings) From Students

From the resulf of interview and obervatione expalins that researchers consider that the development of technology can help the distance learning process. Students can study in modren era with zoom meeting that based video conference make the students more knowing about technology.

#### **5.1.3** The Negative Experiences (Feelings) From Students

In this section, researcher can draws conclusion that, all challenges have been faced by students such as difficulty understanding the material, poor internet connection, emotional changes, and changes in learning styles, but these challenges make students accept new conditions that make students to be more self-motivated.

## **5.1.4** The interpretation of Students Experiences in Using Zoom Meeting

In essence, with all the experiences that have been faced by students at the Islamic State University of North Sumatera, interpreting every process there is a message that makes us humans continue to be better than before, the experience of online learning makes students have new experiences that have a lot of meaning in it. Thus, online learning makes students aware of themselves even though there are many challenges and as a new experience, however, with everything that happens, students still prefer face to face for the learning process.

Well, in this research has revealed findings that are in accordance with the problem formulation listed in chapter one, in the findings and discussion have also explained the results of the problem formulation.

### SUMATERA UTARA MEDAN 5.2 Suggestion

This research was conducted with the aim of knowing the experiences that occurred from students regarding the use of zoom meetings and also the process of online learning. Researchers really hope that this research can be a reference for readers, related to the use of zoom and online learning, from this research the researchers also hope that the online learning process can be improved so that students can learn comfortably even though it is internet-based.

In addition, this researcher also hopes that this research can reveal the perceptions, feelings and experiences of each student and finally the researcher hopes that this research will be useful for all readers and as especially for researcher itself.